

Syllabus

Course Code: PSYC 111

Title: Introduction to Human Services

Institute: Business and Social Sciences

Department: Psychology

Course Description: Students will trace the history of human services. They will also examine the evolution of systems designed to deliver human services. The modern concepts behind the human service movement will be studied along with investigations into a variety of a) human services available to a community, b) agencies that offer human services, and c) client populations. Students will spend 20 hours in a volunteer capacity at a fieldwork site dedicated to the human services. They will also participate in a personal growth group for the purpose of clarifying their professional values and ethics, as well as their career goals.

Prerequisites: None

Corequisites: None

Prerequisites or corequisites: None

Credits: 3

Lecture Hours: 3

Lab/Studio Hours: 0

Required Textbook/Materials: Martin, M. E. (2021). Introduction to human services: Through the eyes of practice settings. (5th ed.) Pearson.

Additional Time Requirements: 20- hours of fieldwork are required for successful completion of this course. For information on Brookdale's policy on credit hour requirements and outside class student work refer to [Academic Credit Hour Policy](#).

Additional Support/Labs:

See <https://www.brookdalecc.edu/academic-tutoring/>

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Course Learning Outcomes:

Upon completion of this course, students will be able to:

- Employ the human services model when analyzing a client, family, and community.
- Demonstrate an understanding of problem-solving processes as a treatment modality.
- Exercise cultural competency in working with individuals of diverse background.
- Conceptualize a structured treatment plan based on human service principles used to address client's personal problems and their impact on family and community systems.

- Discern the complexity of local, state, and federal human service systems for the purpose of referring clients.
- Articulate ethical standards and time-management principles pertaining to the human service profession.
- Examine one's personal growth via written reflection.

Course Content: Introduction to Human Services: Purpose, Preparation and Theoretical Orientations; History and Evolution of Social Welfare Policy; Ethics and Values in Human Services; Generalist Skills and Intervention Strategies; Child Welfare Services; Adolescent Services; Gerontology: Human Services with Older Adults; Mental Health Services; Homelessness; Medical, Health Care and Hospice; Human Services in Public Schools; Religion, Spirituality and Faith-Based Agencies; Violence, Victim Advocacy and Corrections; Rural Human Services; and International Human Services

Department Policies: The Psychology Department supports the academic freedom of every instructor. Course/section policies are subject to vary by instructor based on pedagogy and instructional modality. Students should expect policies on attendance, notification of absences, requests for extensions on assignment deadlines, tardiness and or early departure, engagement/participation, use of technology in the class, appropriate personal and interpersonal conduct in class, plagiarism, and paper formatting that includes the use of citations and referencing. Students are strongly encouraged to review their instructor's course addenda and familiarize themselves with their instructor's individual policies and expectations. Instructor contact information may be found here: <https://www.brookdalecc.edu/contacts/>

Grading Standard: A = 100-93%; A- = 92-90%; B+ = 89-87%; B = 86-83%; B- = 82-80%; C+ = 79-77%; C = 76-70%; D = 69-60%; F = below 60%

Students should expect to be assigned quizzes, examinations, activities, and short and or long form written work, which includes but is not limited to research papers that are designed to assess the student's ability to define, conceptualize, apply, and analyze the various content areas and to synthesize these elements using APA format. Graded assignments and or assignment grades, including final course grades, may be returned/communicated in person during class time or posted in the college's Course Learning Management System. Details vary from instructor to instructor. Individual Instructor Addendums are available from the instructor. Instructor contact information may be found here: <https://www.brookdalecc.edu/contacts/>

College Policies:

As an academic institution, Brookdale facilitates the free exchange of ideas, upholds the virtues of civil discourse, and honors diverse perspectives informed by credible sources. Our College values all students and strives for inclusion and safety regardless of a student's disability, age, sex, gender identity, sexual orientation, race, ethnicity, country of origin, immigration status, religious affiliation, political orientation, socioeconomic standing, and veteran status. For additional information, support services, and engagement opportunities, please visit www.brookdalecc.edu/support.

For information regarding:

- Academic Integrity Code
- Student Conduct Code
- Student Grade Appeal Process

Please refer to the [student handbook](#) and [catalog](#).

Notification for Students with Disabilities:

Brookdale Community College offers reasonable accommodations and/or services to persons with disabilities. Students with disabilities who wish to self-identify must contact the Accessibility Services Office at 732-224-2730 (voice) or 732-842-4211 (TTY) to provide appropriate documentation of the disability and request specific accommodations or services. If a student qualifies, reasonable accommodations and/or services, which are appropriate for the college level and are recommended in the documentation, can be approved.

Mental Health:

24/7/365 Resources:

- Monmouth Medical Center Psychiatric Emergency Services at **(732) 923-6999**
- 2nd Floor Youth Helpline – Available to talk with you about any problem, distress, or hardship you are experiencing. Call or text at **888-222-2228** or visit the website at <https://www.2ndfloor.org/>

Faculty Counselors:

- Students who need to make an appointment with a faculty counselor can do so by calling 732-224-1822 (non-emergency line) during business hours. Faculty counselors are licensed mental health professionals who can assist students and refer them to other mental health resources.

Diversity Statement:

Brookdale Community College fosters an environment of inclusion and belonging. We promote a safe and open culture, encourage dialogue respecting diverse perspectives informed by credible sources, and uphold the virtues of civil discourse. We celebrate all identities with the understanding that ultimately, diversity, equity, and inclusion cultivate belonging and make us a stronger Brookdale community.

**The syllabus is intended to give student guidance in what may be covered during the semester and will be followed as closely as possible. However, the faculty member reserves the right to modify, supplement, and make changes as the need arise.*